# ADMINISTRATOR'S DECISION ON GLOBAL SERVICE SUBSTITUTION REQUEST

**11/20/2020**

Contact Name: Dan Leister
Vendor: Cisco Systems, Inc.

Dear **Cisco Systems, Inc.** :

This is in response to your Global Service Substitution request, per email dated November 20, 2020 for:

**The following are determined to be an acceptable substitution when used for eligible purposes.**

| End of Life | | Approved Substituted Product | |
|---|---|---|---|
| **Description of SKU** | **SKU** | **Replacement Description** | **Replacement SKU** |
| Meraki MR52 Cloud Managed AP | MR52-HW | Meraki MR46 WiFi 6 Indoor AP | MR46-HW |

**The following products are conditional and may require cost allocation.**

| End of Life | | Approved Substituted Product | |
|---|---|---|---|
| **Description of SKU** | **SKU** | **Replacement Description** | **Replacement SKU** |
| | | | |

This is determined to be an acceptable substitution when used for eligible purposes.

**The following products are ineligible.**

| End of Life | | Approved Substituted Product | | |
|---|---|---|---|---|
| **Description of SKU** | **SKU** | **Replacement Description** | **Replacement SKU** | **Note** |
| | | | | **(EXAMPLE)** Redundant supervisor engines |

| | | | | |
|---|---|---|---|---|
| | | | | are ineligible |

**The following are determined to be an acceptable substitution when used for eligible purposes.**

| No Change in Product – Change in Product Code (SKU) Only | | |
|---|---|---|
| **SKU** | **Description** | **Replacement SKU** |
| | | |

**The following products are conditional and may require cost allocation.**

| No Change in Product – Change in Product Code (SKU) Only | | |
|---|---|---|
| **SKU** | **Description** | **Replacement SKU** |
| | | |

This is determined to be an acceptable substitution when used for eligible purposes.

**The following products are ineligible.**

| No Change in Product – Change in Product Code (SKU) Only | | | |
|---|---|---|---|
| **SKU** | **Description** | **Replacement SKU** | **Note** |
| | | | **(EXAMPLE)** Spare parts are ineligible |

You may provide applicants with a copy of this letter. Including this letter as attachments to request for payment will speed up the approval process.

Please do not hesitate to contact me if further clarification of this letter is required. I can be reached by phone, e-mail or write me at "SLD – Correspondence Unit, P. O. Box 47607, Baltimore, MD 21244-47607."

*To Appeal This Decision*
If you wish to appeal a decision in this letter to USAC, your appeal must be received by USAC within 60 days of the date of this letter. Failure to meet this requirement will result in automatic dismissal of your appeal. In your letter of appeal:

1. Include the name, address, telephone number, and email address for the person who can most readily discuss this appeal with us.

2. State outright that your letter is an appeal. Include the following to identify the USAC decision letter and the decision you are appealing:
    - Appellant name,
    - Applicant or service provider name, if different from appellant,
    - Applicant BEN and Service Provider Identification Number (SPIN),
    - Application or form number as assigned by USAC,

- Funding Request Number(s) (FRNs) you are appealing if provided in the letter,
- Name of letter and funding year – both are located at the top of the letter, and
- The exact text or the decision that you are appealing.

3. Please keep your appeal to the point, and provide documentation to support your appeal. Be sure to keep a copy of your entire appeal, including any correspondence and documentation.

4. If you are an applicant, please provide a copy of your appeal to the service provider(s) affected by USAC's decision. If you are a service provider, please provide a copy of your appeal to the applicant(s) affected by USAC's decision.

5. Provide an authorized signature on your letter of appeal.

*How to Submit Your Appeal*

To submit your appeal to USAC by email, email your appeal to appeals@usac.org. USAC will automatically reply to incoming emails to confirm receipt.

For more information on submitting an appeal to USAC, please see "Appeals" in the Schools and Libraries section of the USAC website (https://www.usac.org/about/about/program-integrity/appeals.aspx).

Thank you for cooperation and continued support of the Universal Service Program.

Schools and Libraries Division
Universal Service Administrative Company